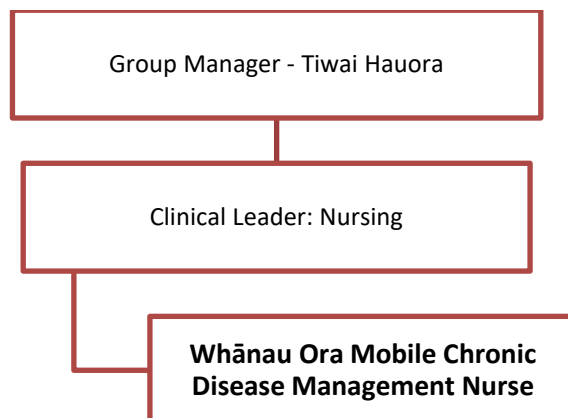


RAUKAWA CHARITABLE TRUST (RCT)

Position Description

POSITION TITLE	Whānau Ora Mobile Chronic Disease Management Nurse
LOCATION	South Waikato and Waipa Districts
REPORTS TO	Clinical Leader: Nursing
PURPOSE OF POSITION	To implement an outcome focused integrated programme of Whānau Ora Support across the life course for chronic disease management. The role will involve prevention of the advancement of symptoms, and promoting wellness throughout the disease process through to the end stage of life for Māori and high needs communities.
VISION	Raukawa kia mau, kia ora - A thriving Raukawa iwi.
RCT MISSION	To deliver outstanding cultural, social and environmental outcomes to ngā uri o Te Poari Matua o Raukawa.
VALUES	Tika – working with integrity Pono – working toward the vision/genuine intent Aroha – compassion and regard for others

REPORTING STRUCTURE



DIRECT REPORTS

- Nil

RELATIONSHIPS

Internal

- Tumu Whakarae (General Manager)
- Group Manager – Tiwai Hauora
- Clinical Leader: Nursing
- RCT Staff
- Raukawa Uri and Marae
- Trustees

External

- GP's and Hospital services
- Community Health teams
- Health Providers
- Whānau, Hapū and Iwi
- Stakeholders
- Contractors of services

AUTHORITIES	
Nil	

KEY ACCOUNTABILITY	DUTIES AND RESPONSIBILITIES
Responsibilities	<ul style="list-style-type: none"> • Integrate social and health services to better support whānau to enjoy their lives • Integrate health promotions with wider social circumstances and determinants of risk and ill-health for whanau and high needs populations • Focus on engaging whānau in developing their capacity to maintain healthy lifestyles and support the complex changes required to manage their chronic conditions • Use comprehensive whānau ora planning tools and needs assessments as a means to enable whānau and their members to learn about their condition, develop goals, plans and actions that will allow them to live to the fullest and function well despite their condition. • Create a partnership between whānau and whānau ora team that will support continued engagement, continuity of care and navigation of services for whānau through the complexity of health and social needs • Focus the level of service according to whānau need, capacity and complexity. This will enable effective responses both to individual circumstances, and to the causes of loss of engagement, continuity or adherence to treatment. • Use evidence-based, culturally competent care programmes that emphasise prevention and planned/proactive care, minimising the use of acute interventions; • Provide integrated health and community partnerships with multi-disciplinary teams supported by shared information, care processes and practice support; and • Use Whānau-focused service performance measures to guide delivery and service improvement.
Service Delivery	<ul style="list-style-type: none"> • Whānau ora social and clinical health assessment • Identification of clients at risk of illness or injury; • Health education and promotion, including the delivery of a healthy lifestyle package • Client assessment and nursing diagnosis; • Health screening and monitoring; • Health service referrals; • Care planning including development of individual health action plans with whanau involvement, and collaboration with other members of the primary and secondary health care team, or other relevant health, disability or social agencies; • Co-ordination of necessary primary and secondary care, i.e. GP care, nutrition advice, podiatry, eye screening, disability

KEY ACCOUNTABILITY	DUTIES AND RESPONSIBILITIES
	<p>support, or other necessary support such as housing or income support;</p> <ul style="list-style-type: none"> • Primary nursing management of illness within a nursing scope of practice • Social and health care support and follow-up; and • Social and health care integration and co-ordination. • Health promotion and health education; • Health advice and follow-up care; • Post hospital discharge, follow-up care, in association with hospital service provider and GP services; • Partnership and co-operation with other primary and secondary health services, disability and social services, to promote accessible and appropriate service delivery for clients and whānau; and • A multidisciplinary approach utilising the expertise of registered nursing and community health worker services. • Ongoing monitoring of illness or other relevant issues; • Medication oversight and management.
<p>Service Users</p>	<ul style="list-style-type: none"> • The services provided are primarily for Māori adults aged 25 years and older, but will not exclude people of other ethnic groups. • The programme will aim for Māori health gain in the area of diabetes, cardiovascular disease and respiratory disease. The provider will provide services primarily to adults with a chronic disease and their adult whānau who would like to participate in the service.
<p>Performance Targets</p>	<p>It is expected that the following will be achieved:</p> <ul style="list-style-type: none"> • Caseload for the Clinical nurse is expected to be at least 100 individuals per annum. • 100% of whānau will have a whānau ora assessment and programme plan; • 100% of enrolled whānau with diabetes have a completed diabetes annual review and a diabetes management plan is included in the whānau programme plan; • 100% of whānau meeting the criteria for CVD risk assessments will have this completed every 5 years; • 100% of clients with asthma have an asthma action plan that is included in the whānau programme plan; • 100% of clients with lung disease and/or heart disease have an annual review with a GP.
<p>Population Performance Targets</p>	<ul style="list-style-type: none"> • Increase the % of Māori and high needs Whānau accessing appropriate primary care, thus reducing attendances at hospitals; • Increase access to extended primary care hours; • Reduce the need to access afterhours care;

KEY ACCOUNTABILITY	DUTIES AND RESPONSIBILITIES
	<ul style="list-style-type: none"> • Reduce admission at Emergency Departments for Māori and high needs Whānau; • Improve breast screening rates for Māori and high needs in the Whānau ora locality; • Improve cervical screening rates for Māori and high needs in the Whānau ora locality; • 80% of hospitalised smokers are provided with advice and help to quit; • Increase access to CVD Risk Assessments for Māori and high needs; • Improve the current rate of diabetes management (HBA1C<8%) for Māori and high needs.
<p>Reporting</p>	<p>Whānau Ora Mobile Chronic Disease Management reporting will consist of the following:</p> <ul style="list-style-type: none"> • General • Smoking • Asthma or respiratory disease • Diabetes • Cardiovascular • Mental health • Qualitative report <p>Collating to the Whanau Ora Clinical Service Manager all Health Team PMR reports. Quarterly Reporting period</p> <ul style="list-style-type: none"> • Jan - Mar • Apr - Jun • Jul - Sept • Oct - Dec <p>Review and monitor all service PMR's, report anomalies and new trends to the Manager.</p>
<p>Health & Safety</p>	<ul style="list-style-type: none"> • Comply with Raukawa Charitable Trust Health & Safety policies, procedures and systems. • Ensure that he/she works safely at all times and encourages others to do the same. • Report hazards and accidents. • Take initiative to fix hazards. • Promote a positive Health & Safety culture in the workplace.
<p>Team Support</p>	<ul style="list-style-type: none"> • Attend monthly board staff hui and team hui. • Attend clinical supervision and group supervision. • Actively contribute to the development of the Clinical Service Team.

KEY ACCOUNTABILITY	DUTIES AND RESPONSIBILITIES
	<ul style="list-style-type: none"> • Provide coverage for team members as and when required. • Support and empower team members and celebrate team success to create and foster a harmonious team culture.
Training	<ul style="list-style-type: none"> • Participate in training including that related to Health & Safety. • Take initiative to identify training and development opportunities for self.
Additional Tasks	<ul style="list-style-type: none"> • Carry out any other duties that can reasonably be requested from time to time within the framework of this position and the skills, training and experience of the incumbent.

PERSON SPECIFICATION

LEADERSHIP

- Demonstrates an ability to lead, support, motivate and empower a team to complete the outcomes set by WDHB
- Demonstrate an ability to lead, support, motivate and empower clients and whanau in their aspirations to achieve better health outcomes
- Leads by example, in particular, taking personal accountability for actions
- Can initiate advice and direction within the team.

RELATIONSHIP MANAGEMENT

- Ability to develop and maintain a good working relationships at all levels with clients and Raukawa Charitable Staff
- Respect for confidentiality and discretion; ability to deal with sensitive issues.

OTHER ATTRIBUTES

- Manages daily workload with priorities identified and adjusted when appropriate.
- Is accountable for own actions and the delivery of consistent quality results.
- Has attention to detail and is thorough in completing work tasks.
- Is able to identify own professional development requirements and set annual goals and objectives with their manager.
- Is very well organized, with the ability to plan and priorities work demands
- Self-motivated – an achiever
- Understanding of the importance and values of the Treaty of Waitangi and cultural values
- Empathy and patience
- Willing to attend training sessions
- Understands principles of education and can adapt education programmes to different age groups.

QUALIFICATIONS AND EXPERIENCE

- Bachelor of Nursing – current annual practicing certificate
- Registration with the Nursing Council of New Zealand
- Understands and applies the Maori models of health to the service
- Advantage to have a Certificate in social service work
- Has an understanding of te reo me ona tikanga o Raukawa

- Practices in a manner consistent with the Treaty of Waitangi principle, incorporating respect, values and the partnership model.
- Has a basic understanding of Te Reo Maori
- Familiar with and demonstrated adherence to Health & Safety policies and procedures
- Valid and Full Class 1 drivers' license
- Experience working with Iwi/Maori organisations is desirable.

JOB DESCRIPTION UPDATED

Date: February 2019

SIGNATURES

On behalf of Raukawa Charitable Trust:

(Signature)

_____/_____/_____
(Date)

Employee:

(Signature)

_____/_____/_____
(Date)