

TE KAKARA

Te Kakara o te Hinu Raukawa - Your Raukawa Iwi Newsletter

HŌTOKEEDITION
Pānui 45 | 2020



Covid-19 Response

From Canterbury to London

Tāpapa Rebuild

RST Chair Message

I tēnei wā e mihi whakawhētai atu ana au ki te Atua, mōna i manaaki i a tātou i tēnei wā taumaha.

Kua uaua ake ngā taumahatanga i te horapa haerenga o te mate urutā nei, o korauna-19, heoi anō, nā tērā āhuatanga kua rerekē ngā whakaaro mō te pēwheatanga o ngā huinga tāngata o te wā nei.

Nō reira, e mihi atu ana au ki a koutou i runga anō i te ngākau iti, i tēnei putanga o Te Kakara.

Welcome to the winter edition of Te Kakara, your iwi pānui.

It has been many months since our last edition. This has been due to Covid-19, which caused us to have to cancel our autumn edition, because of the restrictions applied at Alert Level 4.

As you will have seen, in response to Covid-19 and the massive disruption it had and continues to have for us all, we as an iwi increased our direct communication with whānau via social media and other means to help ensure our people were informed, and to share the range of support and services we as an iwi organisation engaged in response to the pandemic.

This edition of Te Kakara focuses primarily on the immense work done by our kaimahi and whānau to support our people and our community through the unprecedented disruption that the pandemic brought and continues to have across Aotearoa and the world.

We as an iwi and as whānau members can but prepare for the day when crisis comes, and we truly do not know how well prepared we are, until one arrives.

I am so humbled and grateful for how well our people and our teams responded when the uncertainty and fear of Covid-19 spread across our lands. The pace and thought that went into the response for Raukawa was consistent across many iwi, who not only worked together, as did our Tainui Waka iwi, but who kicked quickly into gear to work alongside and to inform health agencies, civil defence and local and national government, so they were better informed and included the needs of our people when considering the range of responses.

As I write this introduction, Aotearoa has done an admirable job in containing the terrible toll on our population that Covid-19 has inflicted on many across the globe.

There have been many powerful reminders during the pandemic, of how well our people respond in times of need. We are an iwi that has worked diligently to grow the size of our asset base to be able to support the social, cultural and economic aspirations of our people. However, we have limited resources relative to the numbers in our iwi, which means we must be considered and targeted to ensure help is directed where we are best able to help, and towards those most in need. During this pandemic, it was to our most vulnerable, who we worked to contact first through the creation of a call centre and then directly. It was also the focus for the hundreds of flu vaccinations we delivered through the weeks of the different alert levels.



We distributed many hundreds of care packs to our kaumātua and most in need - due to logistics this had to be those within our takiwā.

There have been opportunities to learn and to test our resilience, in this time of adversity. I just pray that we do not have to test our abilities again against this terrible virus. I hope and pray for our whānau and us all, that we have seen the last of community transmission of the Covid-19 in Aotearoa, and that the economic carnage that it has created and which will only get worse for many across our region and country in the coming weeks and months, is able to also be turned around as quickly as possible.

And this will be the new focus for our teams, on top of business as usual, which has slowly been able to be returned to in recent weeks. We will do what we can to work with the Crown and others to support those who are most impacted by the job losses and the economic fall-out from Covid-19. This process requiring social support, training and other help will require many months and perhaps years of support.

So, whānau, sorry for the delay in getting the latest edition of Te Kakara to you all. I hope you are all safe and well, and that life is returning to the new normal for you and your whānau.

Nā Vanessa Eparaima
Raukawa Settlement Trust Chairperson

Raukawa Offices

Our offices have resumed their normal opening hours, however, each office will continue to operate appropriate health and safety protocols to ensure the wellbeing of our staff and visitors. These protocols may be updated or change overtime as we cycle through different Covid-19 alert levels, we appreciate your understanding.

Also, please note that we have just recently shifted into a new building in Te Awamutu as per the table below.

Office	Address	Hours (Mon to Fri)
Tokoroa Main Office	1-11 Raukawa Way	8:30am – 5pm
Putaruru Branch Office	15-16 Princes Street	8:30am – 4:30pm
Te Awamutu Branch Office	53 Mutu Street	8:30am – 4:30pm
Matamata Branch Office	Railside on the Green 41a Hetana Street	8:30am – 4:30pm

For enquiries contact us on **0800 RAUKAWA (0800 728 5292)** or info@rauakawa.org.nz

Raukawa Services and Events

The majority of our health and social services continue to operate, however some of our workshops and programmes have been suspended until further notice or will operate online where possible.

Please keep an eye on our Facebook page for updates on our events, workshops and programmes over the coming weeks - www.facebook.com/rauakawacharitable

If you do have a pātai related to one of our services or events please feel free to contact us.



Raukawa Covid-19 Response



Ahlene Hemi and Tony Rikona masked up for work during Alert Level 4.

Throughout the Level 4 and Level 3 Covid-19 lockdown, Raukawa kaimahi were out in our takiwā actively supporting clients, whānau and the wider community. While our essential workers were out on the road, other kaimahi were re-deployed to Covid-19 response teams or continued providing their usual services remotely.

It was a challenging time for us all, and we were privileged to be able to do our part to make it easier for everyone to stay home and save lives. Here is a snippet of some of the mahi we got up to during the lockdown.

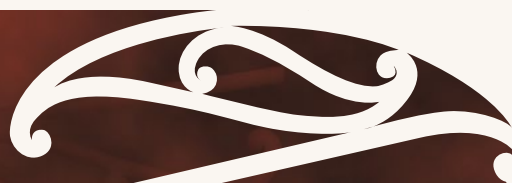


Mobile Iwi Flu Vaccinations

We partnered with the Waikato District Health Board to support an Influenza Vaccination drive across our takiwā, holding nine clinics and vaccinating over 1000 people. We did this to ensure that kaumātua, especially those who are vulnerable because of poor health, were protected and supported to be as healthy as possible during the pandemic.

Mobile Iwi Assessment Centres

Raukawa kaimahi once again partnered with staff from the Waikato District Health Board to carry out 688 Covid-19 tests at nine clinics. Each whānau tested was provided with a hygiene pack to support them in keeping their bubble safe.





Hygiene and Care Packs

In addition to the hygiene packs provided to whānau at the Iwi Mobile Assessment Centres, Raukawa distributed another 747 to iwi members across the takiwā. Each pack contained sanitiser and enough cleaning products for a whānau of four to keep their house clean during Level 4 lockdown.



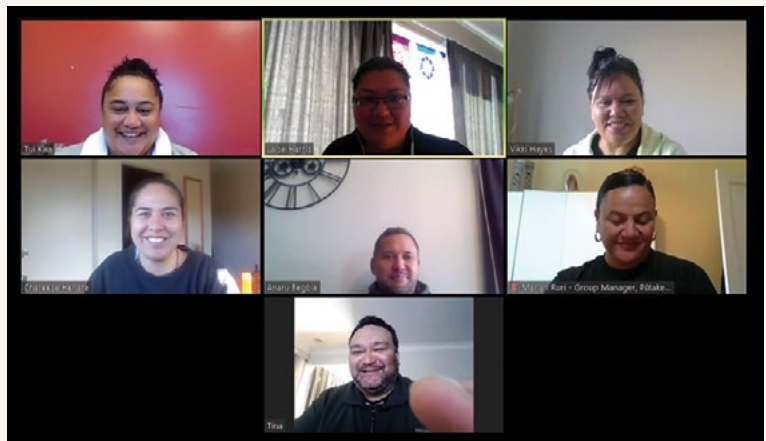
Tūmanako Telephone Counselling Service

The Tūmanako service was a free telephone counselling service launched during Alert Level 4. It was set up to help support our people and the wider community during levels 3 and 4 and provided preventative support, including phone counselling, advice to help access support and where needed a connection to other services.



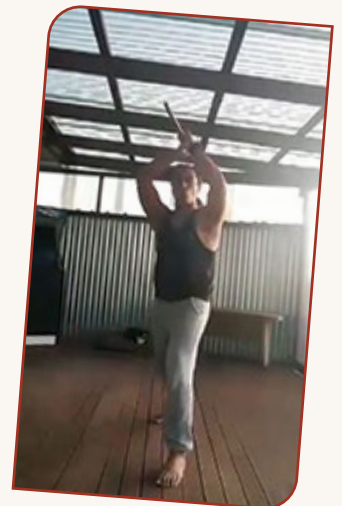
Raukawa Call Centre

Established during Alert Level 4, the call centre made proactive contact with over 1300 registered iwi members and received over 500 inbound calls. Each call assessed the needs of whānau, with the top three relating to kai, financial hardship and access to electricity and heating. The call centre referred iwi members to either Raukawa services or external service providers as appropriate.



#Raukawa

Throughout the lockdown we continued to hone our communications to ensure our people were safe, healthy and well informed. This was achieved through direct phone calls, our call centre, radio adverts, over 75 Facebook posts and more. Our #hikiwairua campaign, which aimed to help lift the wairua of our people during lockdown saw overwhelming engagement, with the Taiaha Challenge video gaining over 47,000 views in just two weeks! Check out the video here - bit.ly/taiahachallenge



Tāpapa Breaks Ground

The marae community at Tāpapa are buzzing after ground was broken on stage one of the rebuild of their marae complex. This stage consists of a new whareniui named Manawanui.

The whareniui name came during the time of the peace prophets and was reiterated from the ōhāki of Te Kooti as he left Tāpapa for the last time in 1869.

“Kia manawanui, kia kore koe e ngaro – Be of big heart, to ensure you will never be lost”.

A karakia was held on site on 4 May during Covid-19 Alert Level 3. Restrictions in place at the time meant only 10 whānau were permitted on the building site with another small group of bystanders outside the fencing. The first sod was turned by Aunty Flossie and marked the beginning of a long awaited moemoeā for the whānau of Tāpapa.

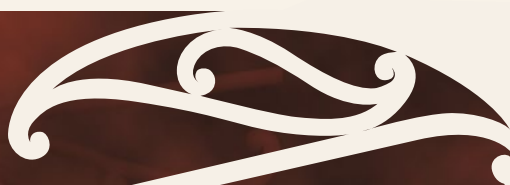
Jonathan Tai, following his emotional karakia said, *“I’m overwhelmed, it’s such a great day for all of us I know, and from the bottom of my heart for my sister Bubby and for all the rest of our whānau who have gone before us, I would like to honour this day for them ...kia mau ki ngā mahi pai.”*

This karakia was a major milestone in this rebuild project. It has taken over 30 years for the project to reach this stage. Construction was able to start following confirmation of funding from the Department of Internal Affairs (DIA).

“It was no laughing matter for us when DIA contacted us on April Fool’s Day to confirm funding for stage one” says Marion Miles.

Cambridge based Construction Advantage Ltd have been contracted for the project. So far Covid-19 restrictions have not presented a significant obstacle, and construction should be completed by the middle of October 2020.

The project is being managed on behalf of the Tāpapa whānau by Martin Miles, who says that they are all looking forward to having a marae complex that will be able to support the whānau and provide them with what has been missing for so long.



New Group Managers Join the Team

The last nine months have seen two new group managers join Raukawa. In November 2019, Raukawa welcomed Peter Cowley as the new Aka Tauwhiro Group Manager. While in May 2020 Marian Ruri was appointed as Pūtake Taiao Group Manager, having been acting manager since December 2019.

Marian will lead the environment team as they advocate to protect and enhance the environmental interests of Raukawa, while Peter will oversee the corporate services team who are responsible for providing back-office services that allow frontline Raukawa kaimahi to do their jobs.

Peter grew up in Invercargill, along with his two brothers. However, Peter says his mother was one of twenty siblings, *“so we had great big Christmas and birthday gatherings”*. Peter attended Otago University, graduating with an LLB and BCom. *“I was very fortunate to have received a Ngāi Tahu bursary”* which he supplemented with vacation work at the freezing works and on cray fishing boats.



After graduation, Peter and his wife moved to South Africa, where he worked for Deloitte. Following his time in South Africa, Peter and his family moved to Malawi, where his son spent his first two years of life on the shores of Lake Malawi. Peter and his family then spent time living in Saudi Arabia where one weekend every month they would go camping in the desert and got to see the Turkish trains that Lawrence of Arabia blew up during the First World War. *“They are still sitting exactly where he left them,”* says Peter.

Marian was born and raised in Ngāruawāhia on Tūrangawaewae Marae. Her mother’s whakapapa is Waikato and Raukawa, while her father’s is Tūhoe. She is the second eldest in a large whānau and has a 21-year-old daughter. She holds a Masters in Business Management, with a focus on how social enterprise and rangatahi participation can help to achieve iwi aspirations. She has worked for a number of years as both a business development manager and project manager. Before taking on the acting Group Manager role, Marian had previously been Programme Lead, Projects and Implementation within Pūtake Taiao.

Marian acknowledges the very special role that she now holds, and says *“it would be remiss of me not to acknowledge our leaders both past and present, including our kaumātua, for the incredible contribution they have made to Raukawa.”* Knowing that her whānau comes from Raukawa motivates Marian to ensure that the leadership that she provides is motivated by heart, integrity and in service of wanting to make a difference with her team and those that they serve.

...motivated by heart, integrity and in service of wanting to make a difference...



Raukawa Grants & Key Dates

Fill out an application form on our website www.raukawa.org.nz or contact us to have a form sent to you, 0800 RAUKAWA or info@raukawa.org.nz

Education Grants

Depending on your studies, registered iwi members are able to apply for up to \$2000 in education related support.

Study type	Payment date	Study period that this grant covers	Applications open	Applications close	Applications considered by RCT
Short course*, certificate, diploma	Paid after completion of study	01 Jan 2020 – 30 Jun 2020	04 Jan 2020	31 Jul 2020	Aug 2020
Short course*, certificate, diploma	Paid after completion of study	01 Jul 2020 – 31 Dec 2020	01 Jul 2020	31 Jan 2021	Feb 2021
Undergraduate, postgraduate, masters	Paid before completion of study	2021 academic year	30 Nov 2020	28 Feb 2021	Apr 2021
PhD, doctoral	Paid before completion of study	2021 academic year	30 Nov 2020	28 Feb 2021	Apr 2021

* Short courses include Te Kura Reo o Raukawa and Te Uru Raukawa programmes offered by the Raukawa Charitable Trust

Sports Grants

Registered iwi members can apply for a contribution towards costs incurred while competing as an amateur sports person at a local, regional or national representative level. It is open to amateur competitors such as athletes, coaches, managers and officials (umpire, referee, judge).

Type	Payment date	Competition period that this grant covers	Applications open	Applications close	Applications considered by RCT
Sports grants	Payment will depend on application	01 Jun 2020 – 30 Nov 2020	01 Jun 2020	15 Dec 2020	Jan 2021
Sports grants	Payment will depend on application	01 Dec 2020 – 31 May 2021	01 Dec 2020	15 Jun 2021	Jun 2021

Kuia and Koroua Wellbeing Grants

Registered iwi members who are aged 60 years and over can apply for wellbeing and healthcare related support worth up to \$1000. The annual grants aim to alleviate health costs associated with eye, dental, hearing, podiatry treatments, GP visits, pharmacy prescriptions, mobility equipment, heating needs and ambulance fees.

Type	Payment date	Applications open	Applications close	Applications considered by RCT
Wellbeing grants	Payment will depend on application	01 Jun 2020	31 May 2021	Jul 2021



From Canterbury to London

Having grown up in rural North Canterbury near Rangiora, Patrick Hall and his family moved to Christchurch around the time he started at highschool. Their first year in Christchurch coincided with the earthquakes. *"It was a difficult time for all of us."* says Patrick. Raukawa were one of the first organisations to contact his family following the earthquake, offering to assist in any way possible, including flying his family north. For Patrick, that was *"a gesture I will never forget."*

Growing up, Patrick had always had a burning passion for politics, before he had even finished primary school he had written letters to Helen Clark and Bill English, both of whom replied. After highschool Patrick attended Victoria University in Wellington, beginning a double degree in law and arts, majoring in political science. However, he says he discovered law was not for him, and shifted his focus to politics. Patrick returned to Christchurch and completed a BA in political science, economics and geography at the University of Canterbury.

A Master's degree had never been part of the plan for Patrick. But after enjoying and completing an assignment on the Eurozone in his third year and with encouragement from his professors Patrick went on to complete a Masters of European Union Studies.

While studying for his Masters, Patrick undertook an internship working for a political think tank in London. During this internship, Patrick decided he wanted to seek more permanent work in London and return there once he had completed his studies. On handing in his Master's thesis, Patrick left for London once more, where he is now employed by another London based think tank, specialising in energy and environment policy.



Patrick says he is grateful for not only the support Raukawa extended following the earthquakes but also the financial and academic support offered during his studies. As an undergraduate, he completed an assignment, as part of a bioethics paper, on an opt-out organ donation policy and whether this was consistent with tikanga Māori. As part of this, he reached out to Kaumātua Ruthana Begbie who he says was *"immensely insightful and gave me a unique perspective on my research"*. He went on to receive the highest mark in the class for that assignment, which he has no doubt is thanks to the help of Ruthana and others from Pikitū Marae.

Patrick is excited about his current role, which he finds both challenging and stimulating while allowing him to meet fascinating people. However, he sees a future for himself in either public affairs in the aviation industry, or contracting work for the United Nations. He would like to experience what it is like living in Europe in a non-English speaking country as a way of challenging himself further. Ultimately though, he sees himself returning to Aotearoa to serve his community and become involved in frontline politics.

Update: We recently contacted Patrick to check on his health and wellbeing while the UK went into lockdown, Patrick says he is doing well as the country works towards flattening the curve and slowly shifts into reopening again.





Fostering Partnerships to support our Community

Throughout the Covid-19 pandemic, Raukawa worked with a number of partners to ensure strong iwi outcomes that supported our people and the wider community. Not only did we actively strengthen existing partnerships, but we also formed new and exciting partnerships that we hope to continue to foster.

During the lockdown our Raukawa response was guided by our executive leadership team which is made up of our senior management, and also included governance leadership and guidance from our RST Chairperson and support and advice from Jon Stokes our strategic advisor. This team met each morning to plan a considered response to meet the needs of our iwi during the lockdown period. The team not only provided expert planning, but were also essential in forming the partnerships that were needed to make a real impact on a regional scale throughout our takiwā.

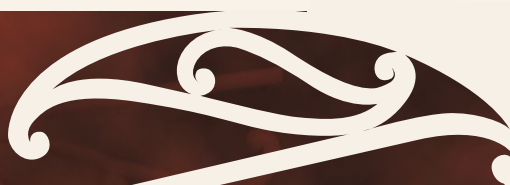
I would like to acknowledge our RST Chairperson, Vanessa Eparaima, who took a leading role in this collaboration and partnership building area. Despite what was often a challenging space to work in, her consistency and ability to understand, influence and advocate, helped to shape many positive outcomes that supported the needs of our people and the needs of our iwi as a whole. The confidence and ability to champion the health and wellbeing of our people during an unprecedented pandemic is something that our whānau, hapū and marae can absolutely be proud of.

Of particular note was the Tainui Waka Iwi Leaders group, which saw Tainui leaders and government agencies come together to plan and develop a range of responses. From this forum came a number of initiatives that each iwi could further fine tune to suit their own iwi, such as mobile flu vaccinations, Covid-19 assessment sites, call centres and much more. The forum was a wonderful example of what happens when iwi and local/national agencies are given the opportunity to come together on an equal platform to explore initiatives that have a real impact.

I take this opportunity to thank all of our many partners who came together to share resources, knowledge and opportunities; Tainui Waka Iwi Leaders group, Waikato District Health Board and Te Puna Oranga (Māori Health Services), Te Puni Kōkiri, Trust Waikato, DV Bryant Trust, Civil Defence, Whānau Ora, Māori and Pacific Wardens, South Waikato District Council, South Waikato Pacific Islands Community Services, Tokoroa Council of Community Services and South Waikato YMCA.

Lastly, I want to mihi to our dedicated staff who quickly re-deployed themselves during the lockdown, from those who suddenly transformed into essential workers delivering hygiene packs, to our crack team that supported the DHB nurses, to those working in our distribution centre at Te Whare o Raukawa, my gratitude goes out to you all. As we slowly return to normal, I continue to look forward to working with our many partners in order to support our people and community.

**Nā Maria Te Kanawa
Raukawa Charitable Trust Tumu Whakarae (GM)**



Te Kei o te Waka

Raukawa is soon to launch a new intensive intervention service called Te Kei o te Waka. The new service provides kaupapa Māori social work therapeutic intervention for tamariki and their whānau.

The aim of the service to reduce the number of tamariki in care with Oranga Tamariki.

This innovative service was designed and developed by Raukawa and supported by local, regional and central teams from Oranga Tamariki.

Te Kei o te Waka is a 24 hour a day, 7 days a week service that provides social work, whānau coaching, and therapeutic intervention to tamariki and their whānau.

The new service will see a large increase to our health and social services group, with 10 new team members coming on board. Of the 10 new positions, three will be social workers, three will be whānau and tamariki therapists, a senior therapist, a team leader (social worker), a practice advisor (te ao Māori) and an admin/co-ordinator.

On 15 June, Raukawa welcomed three new staff members who will be joining Te Kei o Te Waka, along with two current staff who will be joining the team. We expect to officially launch the service in mid-August.

Marieke Andre – Whānau and Tamariki Therapist

Marieke has worked for many years with the Department of Corrections delivering a range of therapeutic programmes and has a strong passion to support whānau to overcome adversity, reach their full potential and achieve their goals and aspirations.

Marieke has a Masters degree in counselling from Waikato University, experience as a school guidance counsellor in Huntly and has worked as a whānau therapist in Hamilton.

Malene Juelsgaard – Whānau and Tamariki Therapist

Malene is a family therapist who, prior to moving to Aotearoa in 2019, was a family therapist in a youth team for 4 years in Holland. In this role, Malene supported young people from 14-23 years old and their families in their own home. She also worked to reduce offending behavior and help young people either stay in, or return to, school or work.



Left: Georgina Corfield, Renee McDonald (Practice Leader - Service Development), Clarissa Fletcher.

Georgina Corfield – Whānau and Tamariki Therapist

Georgina has shifted into the new service from her previous role as an Infant Child Youth Mental Health Clinician here at Raukawa. Georgina has always had a particular interest in working with Tamariki. Georgina is a registered Occupational Therapist by profession and has also just finished her first semester of postgraduate studies in Sensory Processing with Diverse Populations, next semester she will be continuing her postgraduate studies in Trauma Informed Care.

Desiree van den Broek – Social Worker

Desiree has lived in Taupō most of her life and brings with her 15 years' social work experience including, senior practitioner for Child Youth and Family investigating child abuse. Desiree has spent many years working in the mental health field, and managing a community organisation in Australia. She is a qualified and registered social worker.

Clarissa Fletcher – Social Worker

Clarissa has shifted into the new service from her previous role as an Infant, Child and Youth Mental Health Clinician here at Raukawa. Clarissa is a registered social worker having graduated with a Bachelor of Applied Social Science (Social Work) in 2015. Clarissa has primarily worked as a social worker in the mental health field, having completed a Postgraduate Certificate in Mental Health Practice in 2016.

Clarissa is passionate about whānau centred practice, believing the wellbeing of the individual is interlinked with the wellbeing of the whānau.

Te Ārohirohi a Raukawa i Waikato



Raukawa have successfully secured funding from the Waikato River Authority to deliver the Te Ārohirohi a Raukawa i Waikato Project (project). The project name translates to the glistening of Raukawa upon the Waikato River. This name is a reflection of Raukawa kaitiakitanga and our influence on the health and wellbeing of the Waikato River.

The project will see the development of a uniquely Raukawa framework to monitor the state of our waterways and environment. This framework will be underpinned by mātauranga Raukawa and the traditional cultural knowledge of Raukawa tūpuna. This will include utilising whakataukī, tauparapara, karakia, waiata, haka, and looking for tohu or signs that have been left by tūpuna around the state of our waterways and our environment.

This project has a strong succession planning element to it. The funding application was primarily written by our three Raukawa interns in August 2019 and includes four internships that will form a research rōpū for the project. It is hoped that these interns will gain valuable research skills while building an understanding of some of the work that Raukawa undertake to protect the environmental rights and interests of Raukawa.

Wānanga and interviews are planned for the coming months to enable whānau the opportunity to share some of their own mātauranga. If you are interested, please contact Raukawa kaimahi Anaru Begbie on **0800 RAUKAWA** or **info@rauakawa.org.nz**

0800 RAUKAWA
info@rauakawa.org.nz

